



How to Book Online Physiotherapy Appointments

with the **Adelaide Crows Sports Medicine Clinic**

Download the free appointment booking app onto your mobile.



The easiest way to book the appointment is to:

- click on  Search
- select Practice/Practitioners.

Enter: **Adelaide Crows Sports Medicine Clinic** and click when it appears.

Choose one of the 5 listed options using the guide below **for a...**

- A. New Patient: Initial Consultation-** Choose if you **haven't** seen one of our Physios before.
- B. Standard Consult:** Choose this for treatment of the same area that you recently saw the physio for.
- C. Follow up 2 areas:** Choose this if you have 2 areas you want treated in your appointment
- D. Existing Patient - New Injury-** Choose this if you **have** used our physio services before and you have a new injury or, if it is the same injury but you haven't been in for **6 months** or more.
- E. Follow -up** Choose this for treatment of the same area that you recently saw the physio for.
- F. NOT SURE:** choose A or C and we will work it out when you come in!

When are you available?.

- **Soon** will show you the next available appointment with each physio.
- Select **Later** if you want to book in the next 2 weeks.
- Select the appointment time you want. If you can't find a suitable time, click on "more" and select the time you want.

Appointments will only show for the next 2 weeks. If you want an appointment at a time after 2 or more weeks, please phone the clinic on **8347 2043** and our reception staff will be able to assist you.

- **Select who the booking is for**
- Enter why do you need the appointment (optional)
- **Enter your email address.** (you need to do this so a confirmation of the booking can be sent to you and to link to your details if you have previously registered.)
- Click "**Continue Booking**"
- If you have previously registered, you will be asked to enter your password to login.
- If you are new to the online service, fill in the details as listed. Registering is required so we can confirm your appointment and it allows you to personalise your account by adding family members and preferred practitioners.
- Enter if you are a **New patient** to the clinic or **Returning**
- Select if you have health insurance and type.
- Check the details are what you want, particularly the **date** of the appointment and then confirm the appointment. You will receive an email with the details of your appointment.
- If you wish to change your appointment you will need to phone the clinic on 8347 2043 or email us: admin@acsmc.com.au

Other helpful tips

Once you are registered with the service, you can add family members to your account.

Click the menu bar  in the top left corner of the screen

- Click "LOG IN" and enter your details
- Click the menu bar again and click on your email address
- Click on "My Account"
- Scroll down and click on "Add Patient"

*You can also book online by clicking the **book now** button on our facebook page or on our website (www.acsmc.com.au) This will take you to the selection of appointments and you then follow the steps as outlined above.*